



**CERTISYN**

VERIFICATION INFRASTRUCTURE

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# Privacy Policy

Data collection, processing, and protection practices

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Entity: Certisyn, Inc.

Jurisdiction: Delaware, United States

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# Privacy Policy

Effective Date: 1 April 2026

Certisyn, Inc. ("Certisyn", "we", "our") operates the verification infrastructure platform at certisyn.com and app.certisyn.com. This Privacy Policy describes how we collect, use, disclose, and protect information when you interact with our platform and services.

## 1. Information We Collect

### 1.1 Information You Provide

Account registration data: name, email address, organisation name, and role. Verification request data: entity names, claim statements, and evidence documents submitted for verification processing. Payment information: billing details processed through Stripe, Inc. We do not store credit card numbers on our systems. Communications: correspondence with our team via email or platform messaging.

### 1.2 Information Collected Automatically

Usage data: pages visited, features used, timestamps, and session duration. Device data: browser type, operating system, IP address, and device identifiers. Log data: server logs recording API calls, authentication events, and error conditions.

### 1.3 Information from Third Parties

We may receive information from identity verification services, public corporate registries, and regulatory databases as part of our evidence ingestion pipeline. This information is processed solely for the purpose of verification computation.

## 2. How We Use Information

We use collected information to: operate and maintain the Certisyn verification platform; compute verification confidence scores through our deterministic RC Engine; generate Verification Attestation Objects (VAOs) and certificates; process payments and manage billing; communicate service updates and security notices; comply with legal obligations; and improve platform performance and security.

**DATA PROCESSING PRINCIPLE**

*Certisyn processes evidence data through deterministic mathematical computation. No AI inference models are used in the confidence computation pipeline. Evidence data is processed by the RC Engine using fixed-point decimal arithmetic to produce reproducible, auditable outputs.*

### 3. Data Sharing and Disclosure

We do not sell personal information. We share information only in these circumstances: with your organisation's designated administrators who have access to your tenancy; with channel partners at disclosure tiers you have authorised through Certisyn Connect; with service providers who assist in operating our platform (Supabase for data storage, Railway for compute, Stripe for payments, Netlify for web hosting); when required by law, regulation, or legal process; and to protect the rights, safety, and security of Certisyn, our users, or the public.

### 4. Data Security

We implement security measures including: SHA-256 cryptographic hashing of all derivation chain entries; HMAC-SHA256 signed API responses; JWT authentication with role-based access control across 18 roles and 7 permission tiers; row-level security enforced at the database layer for tenant isolation; HSTS, CSP, and permissions policy headers on all endpoints; rate limiting and AI injection guards on the security gateway; and encrypted data transmission via TLS 1.3.

### 5. Data Retention

Verification records (VROs, claims, VAOs, derivation chain entries) are retained for the duration of the applicable policy version plus seven years, consistent with institutional audit requirements. Account data is retained while your account is active and for 90 days following account closure. Evidence objects are retained according to the evidence retention schedule specified in the applicable policy artifact. You may request deletion of your personal data by contacting [privacy@certisyn.com](mailto:privacy@certisyn.com).

### 6. Your Rights

Depending on your jurisdiction, you may have the right to: access the personal data we hold about you; correct inaccurate personal data; request deletion of your personal data; object to or restrict processing of your data; data portability; and withdraw consent where processing is based on consent. To exercise these rights, contact [privacy@certisyn.com](mailto:privacy@certisyn.com). We will respond within 30 days.

## 7. International Data Transfers

Certisyn operates infrastructure in the United States. If you are located outside the United States, your information will be transferred to and processed in the United States. We implement appropriate safeguards for international transfers consistent with applicable data protection laws.

## 8. Children's Privacy

Our platform is not directed to individuals under 18 years of age. We do not knowingly collect personal information from children.

## 9. Changes to This Policy

We may update this Privacy Policy periodically. Material changes will be communicated via email to registered account holders and posted on our website with an updated effective date.

## 10. Contact

Certisyn, Inc.

privacy@certisyn.com

Delaware, United States